Practice Script for Refill

*LV Pharmacy*: You have reached Loma Vista Pharmacy. Press 1 to refill your prescription.

*Student*: presses 1

*LV Pharmacy*: Please leave your prescription number, your first and last name and your telephone number. When you are done, press 9 and ext. 2902.

*Student*: My prescription number is: \_\_\_\_\_\_\_\_. My name is \_\_\_\_\_\_\_ \_\_\_\_\_\_. My name is spelled: \_\_\_\_\_\_\_\_\_\_. My doctor’s name is \_\_\_\_\_\_\_\_\_. Thank you. Goodbye.

*Student*: presses 9 and ext. 2902.

*LV Pharmacy*: You’re prescription will be ready May 1st at 4:00pm.